



a&o is successfully re-accredited after BSI assessments

a&o systems + services UK Ltd are pleased to announce that following an assessment of their Integrated Business Management System, a&o has once again been successfully re-accredited to the following internationally recognised quality standards: ISO 9001 (Quality Management), ISO 14001 (Environmental Management), ISO 27001 (Information Security) and BS PAS 99 (Integrated Management Systems).

The following a&o business functions were assessed during the visit: Field Services, HR, Supply Chain Logistics, Finance, Contract Administration and Facilities, as well as a review of our Business Management System controls (audits, complaints, Service Improvement Plans, customer satisfaction, change management, environmental controls, etc.).

These accreditations allow a&o to minimise business costs and risks; improve customer service and satisfaction; streamline their internal processes and improve communication. It also allows a&o to promote interoperability providing a competitive edge when informing customers and prospects of their services.

About a&o systems + services UK Ltd

a&o systems + services UK Ltd is an experienced provider of infrastructure, technical support and service management solutions and have been established for over 45 years.

a&o services has a developed portfolio of smart services and innovative working practices which let them deliver some of the highest quality technology services in the industry including Support , Project and Disposal. a&o services work with Technology vendors, System Integrators and Outsourcers to provide domestic and international technical support to end user customers allowing them to focus on implementing more strategic IT initiatives. From effecting enterprise-wide hardware deployments to remotely managing international IT networks, a&o services experience is as broad as it is deep.

